



THE BOMBAY CUSTOM HOUSE AGENTS' ASSOCIATION

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To,

All Members of the Association

**Sub : Challenges faced at Air Cargo Complex, Sahar,
Mumbai after implementation of ICES Version 1.5**

We wish to draw the attention of the CHAs at large of the challenges faced by our members after the implementation of Customs version 1.5 at the Air Cargo Complex.

- Noting of bill of entry and generation of TR6 challan issues.
- a. It takes hours together (sometimes days) to file a document thru service centre
- b. Processing of documents filed online takes 15-30 minutes only, if IGM/CGM details and entry inward dates are correct. Same are available on the ACC website.
- c. Getting assessed BE and TR6 print out from service centre is delayed inordinately as there is heavy backlog developed during the past few days, however if the BE is filed online the .prm file is generated in most of the cases and members can use the same to pay duty either through e-payment or through regular banking channels immediately.
- d. Getting these prints late at service centres filed jobs, delays payment of duty and clearance,
It is, therefore, advisable to resort to online filing only.
- e. For those members, who do not have a private software or do not intend spending on it, free RES package is available at the www.ices.nic.in
- f. Please note that it is Customs endeavour to reduce service centre requirements for only jobs which have some problems in online filing and hence members have to compulsorily shift to online filing over a period of time in their own interest.

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Chairman
EDI Committee