



CONSOLIDATORS ASSOCIATION OF INDIA

This is to advise all our customers that since the start of the monsoon, JN Port is facing numerous problems, including pre-berthing delays for ships, container congestion in the CYs inside the port, unavailability of sufficient equipment for handling and transportation, bad road conditions, restrictions in pilotage and berthing schedules, etc. Due to these factors, some ships of various container shipping lines have bypassed JN Port and discharged JNPT containers at Mundra and Pipavav, adding to the prevailing problems at JN Port. The incident of collision of August 7, 2010 in the port has only compounded the problems.

Consolidators Association of India hereby brings to the notice of all its customers that in view of the foregoing issues, there are severe delays in transportation of containers between the CFSs and the port, abrupt port-gate closures, change of cut-off timing, random shut-out of export containers, delays in inter-terminal transfers, etc. While Consolidators are doing everything to reduce the adverse impact of this, we regret we cannot be held responsible for a situation that is not at all within the consolidator's control. We also wish to bring to your notice that cascading effects of above issues, there is an acute shortage of equipments at the CFS for placement and stuffing of containers. Moreover, once we manage to place and stuff the container the movement too is not guaranteed as there is an acute shortage of trailers for movement of containers at the CFS due to congestion. You may imagine that lot of consolidators have also made private movement of containers, thereby incurring more than double the cost but still not managed to load containers due to long queues of vehicles at the port gate and lines/port erratically shutting the gate without any intimation. To be honest that situation is very grim and we as your service provider are doing our best to cope with the situation so that your cargoes could meet the sailing schedule.

We are sure that all our esteemed customers will understand the prevailing situation and are requested not to put undue pressure by raising disputes and claims, withdrawing support, insisting on alternate transport (by air), reworking of containers, etc., as none of the prevailing issues have been caused or have any connection with the services provided by the consolidator and as such cannot be borne by the consolidator.

We look forward to your understanding and co-operation.

Consolidators Association of India